

Cisco Jabber for Desktops

ENTERPRISE COLLABORATION MADE SIMPLE



Cisco® Jabber™ is a unified communications application available with VoiceMaxx CE, enabling you to be more productive from anywhere. Today's global, distributed work environment has resulted in significant challenges for workers, making it harder to connect with the right people and significantly increasing the quantity and modes of communications. Organizations of all sizes are striving to improve communications in order to retain customers, compete for new business, control costs, and grow their business globally.

VoiceMaxx CE licensing bundles can include Cisco Jabber for Windows and Mac. Jabber streamlines communications and enhances productivity by unifying presence, instant messaging, video, voice, voice messaging, desktop sharing, and conferencing capabilities into one client on your desktop*. Jabber delivers highly secure, clear, and reliable communications. Away from your desk? Communicate and collaborate effectively from anywhere you have an Internet connection and can connect to your corporate VPN.

REDUCE COMMUNICATION DELAYS WITH PRESENCE AND CONTACT INFORMATION

Instantly see the availability of co-workers and colleagues within your organization. You can immediately see who is offline, available, busy, on the phone, in a meeting, presenting, or in a do-not-disturb state. These capabilities help reduce communication delays and result in faster decision making and enhanced productivity.

QUICKLY COMMUNICATE WITH ENTERPRISE-CLASS INSTANT MESSAGING

Instant messaging is an important communication option that lets you efficiently interact in today's multitasking business environment. The solution provides personal chat so you can quickly connect with your business colleagues. Chat history allows you to view the content of prior chats. Instant messaging is integrated with other communication capabilities so you can simply move between chats and audio conversations.

BRING BUSINESS-CLASS IP TELEPHONY AND VIDEO TO THE DESKTOP*

Jabber, as part of the VoiceMaxx CE solution, delivers voice and one-to-one video to your desktop. The full Jabber client provides softphone capabilities for your desktop with access to messaging and desk phone control features.

CISCO EXPRESSWAY*

Cisco Expressway is a for-purchase add-on that enables you to connect to Jabber without a VPN, simplifying collaboration for remote and mobile workers.



CISCO CERTIFICATIONS



"West UC has the tools, processes, experience and infrastructure to consistently deliver a UCaaS solution."

Gartner 2015 Magic Quadrant for UCaaS

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* Features vary by operating system. Some features are not available when connected via Expressway. Additional information is available upon request. Video capable phones require a Standard Plus or Premium license.