West Unified Communications Services offers a wide selection of phones that provide convenience and flexibility, putting the power of collaboration into the hands of your team.

### Supported IP Phones

**THE POWER OF COLLABORATION AT YOUR FINGERTIPS**

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<td><strong>DESK PHONES</strong></td>
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| **7811 - Cisco IP Phone** | • Easy to use interface and ergonomic design  
• Secure encrypted communications  
• Fully programmable line keys  
• Fixed function keys for one-touch access to various features  
• High resolution 3.5" (396x162) greyscale display  
• Supports one line  
• Supports Cisco Expressway  
• Available for VoiceMaxx CE 10.5.2 and later |
| ![7811 Phone Image](image) | The IP Phone 7811 delivers simple, highly secure, and cost-effective VoIP communications for small to large businesses. It is ideal for occasional-to-light communications needs, such as in lobbies, cafeterias, and conference centers. |
| **7821 - Cisco IP Phone** | • Attractive ergonomic design  
• Secure encrypted communications  
• Fully programmable line keys  
• Fixed function keys for one-touch access to various features  
• High resolution 3.5" (396x162) greyscale display with white backlighting for easy reading  
• Supports two lines  
• Supports Cisco Expressway  
• Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later |
| ![7821 Phone Image](image) | This 7800 series phone is an energy efficient, high-fidelity voice communications option designed to improve people-centric communications, while reducing operating costs. |
| **7832 - Cisco IP Phone** | • Sleek, compact footprint design with 360-degree room coverage  
• Secure encrypted communications  
• 3.4-inch (8.6-cm), 384x128-pixel monochrome LCD with backlit LED and antiglare bezel  
• Full-duplex speakerphone with no less than 7-ft (2.1-m) microphone pickup  
• Single line with a user experience of multiple calls per line  
• Supports Cisco Expressway  
• Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later |
| ![7832 Phone Image](image) | An entry-level, cost-effective conference endpoint that provides superior HD audio performance for executive offices and small meeting rooms with up to six participants. |
**7841 - Cisco IP Phone**

- Attractive ergonomic design
- Secure encrypted communications
- Fully programmable line keys
- Fixed function keys for one-touch access to various features
- High resolution 3.5" (396x162) greyscale display, with white backlighting for easy reading
- Supports four lines
- Supports Cisco Expressway
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

This 7800 series phone is an energy efficient, high-fidelity voice communications option designed to improve people-centric communications, while reducing operating costs.

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**7861 - Cisco IP Phone**

- Attractive ergonomic design
- Secure encrypted communications
- Sixteen line and programmable keys offers quick access to features and staff
- High-resolution, graphical, greyscale, 3.5" 396×162 pixel-based display with white backlight
- Dedicated fixed keys for more efficient communications
- Supports sixteen lines
- Supports Cisco Expressway
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

Get simple, highly secure, and cost-effective voice communications for small to large businesses with the Cisco IP Phone 7861. The 7861 is an ideal endpoint to meet the active communications needs of managers and administrative staff.

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**8811 - Cisco IP Phone**

- 5 Programmable line and feature keys
- 5-inch widescreen VGA (800x480 pixel), 24-bit grayscale
- Wideband audio: G.722 on handset, speakerphone and headset
- RJ-9; auxiliary port headset ports
- Wall-mount option
- Fixed keys: Keypad, media, conferencing, transfer, hold, apps, directories, voice messaging
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

The Cisco IP Phone 8811 delivers highly secure and powerful mission-critical voice communications that are easy to use. It offers support of wideband audio and a large grayscale display. This phone model is ideal for knowledge workers and remote workers across businesses. As a low-power device, the 8811, 41, 51, 61, 45, 65 are both cost-effective and earth-friendly.

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**8832 - Cisco IP Phone**

- 3.9-inch 480x128-pixel color LCD
- 360-degree room coverage for up to a 10-foot microphone pickup range of any 20x20-foot room and up to 10 participants
- Optional wired extension microphone kit for coverage of any 20x34-foot room and up to 22 participants
- Single line with a user experience of multiple calls per line
- 10/100 BASE-T via an Ethernet injector
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

The Cisco IP Phone 8832 is a business-class conferencing station for large meeting rooms and executive offices. It enhances people-centric collaboration by delivering easy-to-use audio conferencing with astounding voice quality and clarity.
**8841 - Cisco IP Phone**

- Ergonomic, easy-to-use interface
- 800×480, 24-bit color, 5-in. WVGA scrollable display
- Full-duplex speakerphone for hands free calling
- Fixed function keys for one-touch access to various features
- Built-in Gigabit Ethernet switch for your PC connection
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

The Cisco IP Phone 8841 is a business-class collaboration endpoint that delivers high-fidelity, reliable, secure, and scalable voice communication for midsize to large enterprise businesses.

**8845 - Cisco IP Phone**

- 5 Programmable line and feature keys
- 720p HD, H.264 AVC video
- 5-inch widescreen VGA (800x480 pixel), 24-bit color display
- Wideband audio: G.722 on handset, speakerphone, and headset
- Personal mobile device integration (Cisco Intelligent Proximity for Mobile Voice)
- Headset ports: RJ-9; auxiliary port; also supported with Bluetooth
- Optional Wall-mount kit available
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

Get highly affordable and secure, easy-to-use, mission-critical, high-definition video and comprehensive voice communications, with superior wideband audio performance, for your business. The Cisco IP Phone 8845 supports telephony feature integration with your personal mobile devices using Cisco Intelligent Proximity for Mobile Voice.

**8851 - Cisco IP Phone**

- Attractive new ergonomic design
- Wideband audio and full duplex speakerphone
- Five programmable key lines
- 5-in. 800x480 resolution VGA backlit color display
- Localized language support
- Supports a built-in Gigabit Ethernet switch for your PC connection
- Cisco Intelligent Proximity allows you to move the audio path over to your deskphone from your mobile phone during mobile calls to take advantage of superior audio
- Bluetooth supported
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

The 8851 phone is a business-class collaboration endpoint that combines high-fidelity, reliable, secure, and scalable voice communications with Cisco Intelligent Proximity for telephony integration for personal mobile devices to support midsize to large enterprise businesses.
8861 - Cisco Unified IP Phone
- Ergonomic, easy-to-use interface
- 800×480, 24-bit color, 5-in. WVGA scrollable display
- Full-duplex speakerphone for hands free calling
- Fixed function keys for one-touch access to various features
- Built-in Gigabit Ethernet switch for your PC connection
- Cisco Intelligent Proximity allows you to move audio paths to your deskphone from your mobile phone during active calls to take advantage of superior audio
- Bluetooth supported
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

The Cisco IP Phone 8861 is a business-class collaboration endpoint that combines high-fidelity, reliable, secure, and scalable voice communications with Cisco Intelligent Proximity for telephony integration for personal mobile devices to support midsize to large enterprise businesses.

8865 - Cisco Unified IP Phone
- 5 Programmable line and feature keys
- 720p HD, H.264 AVC video
- 5-inch widescreen VGA (800x480 pixel), 24-bit color display
- Headset support: RJ-9 jack, USB, Bluetooth
- 802.11a/b/g/n/ac W-Fi
- Personal mobile device integration (Cisco Intelligent Proximity for Mobile Voice)
- IP Phone 8800 Key Expansion Module - up to 3 modules (108 additional line and feature keys)
- Supports Cisco Expressway
- SSL VPN capability for remote workers
- Available for: Cloud Contact CE; VoiceMaxx CE 10.5.2 and later

Gain entry into mission-critical, high-definition video and comprehensive voice communications for your entire organization. The Cisco IP Phone 8865 is highly affordable and secure, and easy to use. Employees can also take advantage of telephony integration with their personal mobile devices, providing them with more flexible and convenient ways of working.

OTHER SUPPORTED DESK PHONES

6901 - Cisco Unified IP Phone
- Fixed keys for Hold, Redial, and Call Waiting
- Support of up to two concurrent voice calls with Call Waiting
- Tricolor illuminated line key to indicate an incoming call, an active call, and a call on hold
- Two color options, charcoal or arctic white, and two handset styles for increased flexibility and comfort
- Available for VoiceMaxx CE

The Cisco Unified IP Phone 6901 is a cost-effective, easy-to-use, entry-level, single IP endpoint. It is designed for occasional use in environments such as lobbies, hallways, cafeterias, or other common areas.
8800 KEM - Key Expansion Model

- 18 physical, programmable LED line and feature keys per module
- Second-page key provides 18 additional line and feature keys per module using software
- Graphical, backlit, high-resolution color display makes viewing easy
- One-, two-, and three-module configurations expand scalability and extend phone investment
- Power options include Power over Ethernet (POE) and a local power cube
- A power save plus option reduces power consumption in off hours
- Available for VoiceMaxx CE

Expand personal interaction within departments while increasing responsiveness to inbound callers with the optional Cisco IP Phone 8800 Series Key Expansion Module. Designed for receptionists, administrative staff, managers, and executives, this module simplifies communications with single-button access to the people and features your staff use most.

WIRELESS PHONES

8821 - Cisco Unified Wireless IP Phone

- 2.4-in (6 cm) color graphical display
- Full duplex speakerphone
- 4.0 Bluetooth
- WLAN networking protocols: 802.11a,b,g, n, ac
- 13 hour talk time; 240 hours standby
- Extensible Markup Language (XML) application support
- Accessories include desktop and multi-chargers, belt clips, handset cases, lanyards, holsters
- Available for VoiceMaxx CE 10.5.2 and later

A secure, reliable and high-quality Wi-Fi VoIP device for your on-campus mobile and at-home workforce, the Cisco Wireless IP Phone 8821 comes with a resilient, sealed, and ruggedized exterior and extended-life batteries and is ideal for highly-active use settings.

CONFERENCE PHONES

Dolby IP Conference Phone

- Wideband (HD) audio
- 20-ft microphone pickup range with 360 degree audio capture
- Full duplex
- Noise suppression
- Touch interface with swipe support; 4.3-in LCD display with 480x272 resolution
- Session Initiation Protocol (SIP) signaling
- Device authentication and signaling encryption using Transport Layer Security (TLS)
- Media encryption using Secure Real-Time Transport Protocol (SRTP)
- Available for VoiceMaxx CE

The Dolby IP Conference Phone improves meetings by making it easy to hear, understand, and participate in the conversation - even in rooms with challenging acoustics.

8831 - Cisco Unified IP Conference Phone

- Superior wideband acoustics with the first two-element speaker in a conference phone captures the full voice spectrum
- Expanded room coverage with support for daisy chaining two units
- Support for DECT wireless extension microphones
- Session Initiation Protocol (SIP) signaling
- Device authentication and signaling encryption using Transport Layer Security (TLS) with Advanced Encryption Standard 128 (AES-128)
- Media encryption using Secure Real-Time Transport Protocol (SRTP) with AES-128
- Available for VoiceMaxx CE

Superior HD audio performance and 360-degree coverage for all sizes of conference rooms and executive offices.
DX80 - Cisco Desktop Collaboration

- Dedicated, always-on 1080p high-definition (HD) video communication system
- Extensive Cisco Unified Communications telephony feature compatibility
- 23-inch, 16:9 screen for an engaging experience during video calls and processing needs
- Multi-touch touchscreen for an elegant and powerful user interface
- High-quality audio system for speakerphone
- Runs on the Android operating system; fully integrated with Android applications, including Cisco WebEx and Cisco Jabber
- Supports Cisco Expressway
- Available for VoiceMaxx CE 10.5.2 and later

Large, easy-to-use touchscreen monitor eliminates the need for external monitors and IP phones at the desktop.

NOTE:
All IP handsets are hearing aid compatible and meet the Federal Communications Commission (FCC) loudness requirements for the American with Disabilities Act (ADA). Section 508 loudness requirements can be achieved using industry-standard inline handset amplifiers. All dial pads are ADA-compliant. Video capable phones require Standard Plus or Premium licensing. TelePresence phone models can be used for phone use and 1:1 video calls. TelePresence service is required for multi-point video calls. Additional fees apply.