

# OPERATOR ASSISTED CONFERENCING

EXPERT SUPPORT BEFORE, DURING AND AFTER

west<sup>®</sup>

Rely on flawless execution for your critical events –  
whether your audience is dozens or thousands.

## PERSONAL TOUCH AND SPECIAL FEATURES FOR YOUR MOST IMPORTANT EVENTS

Streamline the production of your most demanding audio events with Operator Assisted Conferencing. Receive comprehensive support from our team during the entire lifecycle of your event, from pre-event planning through post-event follow-up. Seasoned operators provide immediate attention, personal assistance and expert technical support behind the scenes.



### EVERY DETAIL

- Planning and Scheduling Assistance
- Greeting Participants upon Entry
- Initiating Broadcasting and Recording
- Moderating Q&A Sessions

### LIVE SUPPORT

- Scheduling and Registration
- Recording and Transcription
- Broadcasting and Streaming
- Polling and Moderating
- Podcasting

### RELY ON OPERATOR ASSISTED CONFERENCING FOR

- Investor Relations Events
- Regular Status Reports on Critical Operations and Initiatives
- Company-wide Events such as Town Halls and Sales Meetings
- Special Audio Events
- Mission-Critical Events

“Our Operator Assisted events are always smooth, efficient and professionally executed. They are an effective mechanism for our company to communicate.”

*Jennifer Gill  
Applied Biosystems Group*