

Cisco Webex Teams Hybrid

EXTEND COMMUNICATIONS WITH ADVANCED CALL CONTROL, CALENDAR ACCESS
AND CORPORATE DIRECTORY SERVICES



Cisco Webex Teams provides a persistent virtual environment for one-to-one messaging, chat and content sharing, as well audio, video and web meetings. When coupled with VoiceMaxx CE, our enterprise unified communications as a service solution that builds upon Cisco's Hosted Collaboration Solution (HCS), it can also offer voice and video calling within or outside your organization.

With VoiceMaxx CE, you can extend the advantages of Webex Teams with advanced call control and routing, calendar access and scheduling, and corporate directory services. The combined services are known as Cisco Webex Teams Hybrid.



NEVER MISS A CALL: YOUR BUSINESS PHONE IS ALWAYS IN YOUR POCKET

With Webex Teams Hybrid, your calls ring everywhere. You can answer from your Webex Teams app or your Cisco IP phone. Callers will never know you weren't at your desk and your contact list and call history is synced across all devices.

MORE THAN JUST A CALL

When calling other Cisco Webex Teams users, easily transition from a phone call to a screen share on any device. No need to set up a formal meeting.

CONNECTED CALLING

Call Service Connect provides interoperability between Cisco Jabber and Webex so that Webex Teams becomes an enterprise softphone with voice and video functionality.

You can call anyone without worrying about which application you or the other person is using.



- o Be reached on one number whether using Webex Teams, Jabber, or a desk phone
- o Access everyone you need no matter what application or device they're using, including company extensions, PSTN numbers, Webex Teams-only users, and even video bridge numbers
- o Dial PSTN numbers from the Webex Teams app just as you would from your desk phone
- o Start a call on a mobile device and seamlessly switch to a room system mid-call

SIMPLE SCHEDULING

With Calendar Service you can connect your business calendars to streamline scheduling for workers across the organization.

- o Schedule meetings from your mobile device's calendar app, Microsoft Outlook, or Outlook Web Access
- o When hosting a meeting, add @webex into the location field to add your Webex meeting room details
- o Add @spark to create a Webex Teams room for all meeting invitees, allowing the conversation to start before the meeting and even continue afterward.

ENTERPRISE DIRECTORY

Directory Services provide access to contacts in the cloud. With Active Directory synchronization and single sign-on features, you have both administrative simplicity and enhanced corporate security.

WORK FROM ANY DEVICE

Webex Teams works on virtually any device to enable anytime, anywhere collaboration. Plus, the Webex Teams app turns your device into a softphone, further enhancing ease of connection and rapid response.