On its own, Microsoft® Skype for Business can only go so far – to experience the full benefits of your Skype for Business licenses, you need to complete your collaboration package using audio conferencing solutions from West Unified Communications Services. These integrated solutions allow your voice services to be truly unified by enabling participants to join via PSTN phone lines and providing enhanced in-call controls.

WHAT IS AN ACP PROVIDER?
A Skype for Business ACP (Audio Conferencing Provider) gives the added benefit of domestic and international dial-in/dial-out audio conferencing settings to your Skype for Business meetings and automatically includes toll-free numbers and secure conference codes when managing meetings in Outlook.

WHY WORK WITH WEST UNIFIED COMMUNICATIONS SERVICES FOR AUDIO INTEGRATION?
As a Microsoft Gold UC Partner, our deployment and migration services include the transition of operations and data, configuration and support from your legacy applications to Office 365. West Unified Communications Services offers toll-free numbers in 83 countries and local dial-in numbers for 34 major cities around the world, plus a predictable uptime of 99.9%.

HOW DO I GET STARTED?
There are two ways to get your audio account set up:

- Work with your InterCall sales representative to provide all the necessary information to set up new owners and add InterCall Reservationless-Plus® to their accounts. Your representative can then provide you with a spreadsheet detailing all of your company’s owners and their conference codes.

- Use your InterCall owner ID and web PIN to create an account at www.intercallonline.com. Then call account management at 800.374.2441 to have your InterCall-Online (IOL) account enabled as an administrator. Query IOL for the Owner’s conference credentials to insert into Skype for Business Dial-In Properties.